## Area 5: Learner information, needs and outcomes

*The ACE provider identifies learners' outcomes, needs and supplies adequate and appropriate information to ACE learners.*

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| **Requirements** | **What are we doing now?** | What evidence do we have? | **What needs to be done?** | **Rating**  **E** Exceeded M Met **PM** Partially met  **NM** Not met  **N/A** Not applicable | **Priority**  **A** Must do now  **B** Must do soon  **C** Would like to do |
| 5a Identify learners' needs and learning outcomes through development and application of adequate processes to identify those needs and establish intended learning outcomes |  |  |  |  |  |
| 5b Implement adequate and appropriate fit for purpose systems to evaluate the extent to which the ACE activity has met learning outcomes for individual learners |  |  |  |  |  |
| 5c Create opportunities to provide feedback for improvement to ACE activities  5c (1) Explore further pathways (learning or employment and next steps in the community/region |  |  |  |  |  |
| 5d Provide the learner with information relevant to their enrolment. The following list could be used as a guide to types of information you might provide:   * ACE activity learning outcomes * enrolment, entry and selection criteria * culturally appropriate publicity material * rules and regulations, for example non-smoking policy * total costs for enrolment, withdrawal and refunds * complaints procedures * health and safety information |  |  |  |  |  |